



National Childhood Cancer Foundation
440 E. Huntington Drive, Suite 400
Arcadia, California 91006

October 20, 2009

Facilities Protection Systems
1150 West Central Avenue
Brea, California 92821-2259

To Whom It May Concern:

This letter is to acknowledge the excellent service provided by Donnie Borders and Nick Popyk in their response to a recent incident (Electrical Fire) that occurred at our facility. Donnie and Nick's professionalism and commitment to providing excellent customer service speaks volumes of the company they represent. I was (and am) very impressed by the level of service we received and feel at ease knowing that our Foundation is in safe hands.

We appreciate your responsiveness and the way you conduct business.

Sincerely,

A handwritten signature in black ink that reads "Don Leibowitz". The signature is fluid and cursive, with a large, sweeping flourish at the end.

Don Leibowitz
Facilities Manager