

<p style="text-align: center;"><b>FireProtectionSanDiego.Com</b> <b>Cross Way Fire Protection</b> <b>1220 Rosecrans St. Suite 303</b> <b>San Diego, Ca. 92106</b> <b>email: sales@crosswayconsulting.com</b> California license #558046 C10,C16</p>	<p style="text-align: right;"><b>619.589.1141 pho</b> <b>619.589.1151 fax</b></p>
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Facilities Protection Services Inc.  
1150 W. Central Ave. Suite D  
Brea, Ca. 92821  
Phone: (714) 257 .2244  
Attention: Susan

May 13, 2006

Thank you very much for the excellent service and products which your company provided on my recent clean agent project in San Diego.

I have known Tom Ryan for over 20 years, as we had worked at another company in the 1980's. His management of my project was extremely professional.

Chris was a person I knew of from a mutual friend in fire protection and his knowledge of clean agent fire suppression is legendary. His willingness to be my "go to man" was appreciated

Jack, your manager, even came to visit me on the jobsite and I was very impressed with his expertise not only in clean agent in general but also his enthusiasm and marketing acumen.

Will really made me look good. His help, his great attitude and his attention to detail were invaluable. He took me over the finish line in the completion of the project and his dealing with the fire inspector was exemplary. He exhibited a blend of authority, respect and expertise which made an "old man's heart sing". Oh that my employees would represent me as Will represented your company.

I knew of Fike's reputation for superior products, yet without the multi tiered support I received from your personnel my project would have not been the success that it was.

A special thanks to Bob Lowry for taking time to visit with me over a year ago, which set up the ground work for this project. And to Susan for supporting me with great literature for a trade show.

Your design team and the quality of your AutoCad details were exceptional also.

We are looking forward to many more projects with Fike, and with Facilities Protection.

Sincerely,  
Bob Akins,  
President  
Cross Way Protection, Inc.

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